

Financial

Michael Fiddelke

Chief Financial Officer



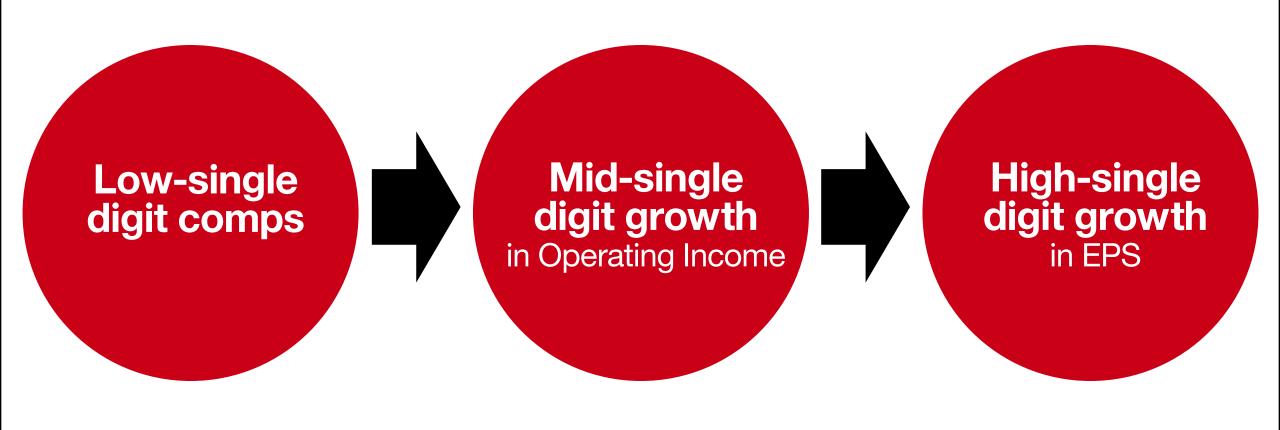
Financial

Our Business

Sustainable Model

Build on Our Success





Continued Expansion of After-Tax ROIC



Quarterly Numbers

Profit Rates

Single Transaction

Promotions

Cost of Labor

Future Investments

Profit Dollars

Lifetime Value

Everyday Prices

Investments in Team

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Short Term

Long Term

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Short Term

Long Term

Long-Term Focus

Strong Execution Every Quarter

Strong Topline Growth













Profit Rates vs. Topline Growth

2019 Performance

- Traffic **up 2.7**%
- Comparable sales up 3.4%
- Operating Margin Rate up 50bps
- Operating Income Dollars up 13.3%
- GAAP EPS from Continuing Operations up 15.4%
- Adjusted EPS up 18.4%
- After-Tax ROIC of 16.0%

Relevance & Growth

The path to long-term profit dollar growth is healthy topline growth.





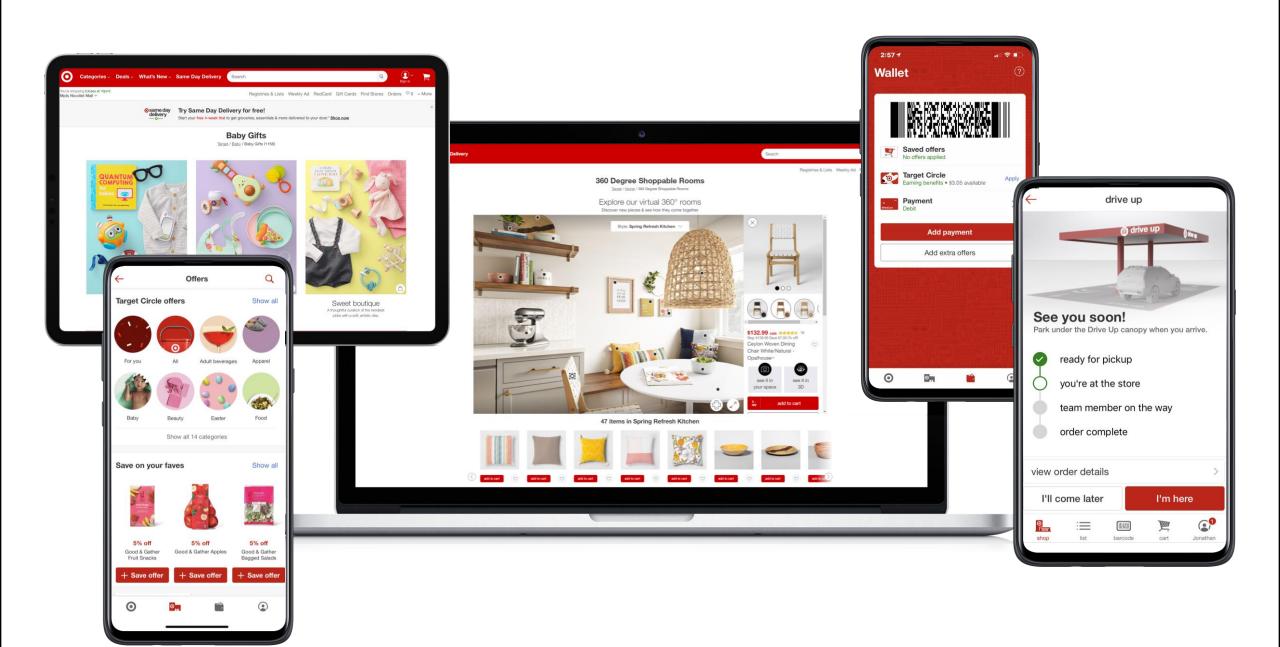


Our Journey in Digital

Ten years ago, we were hesitant to invest in digital.

Our guests loved us, but shopped a little less often.

We realized the need for change before it was too late.



Strong Topline & Bottom Line

New fulfillment possibilities emerged.

Ease, Convenience & Reliability

Same-Day Services







New Ways of Shopping

Higher Engagement





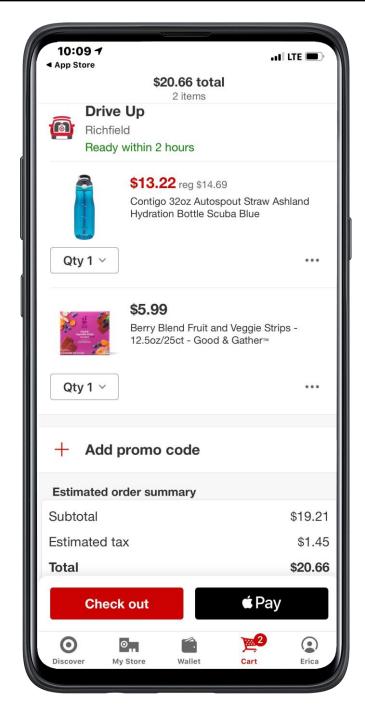


~25% increase in overall spend

+50% digital spend

+9%
in-store
spend



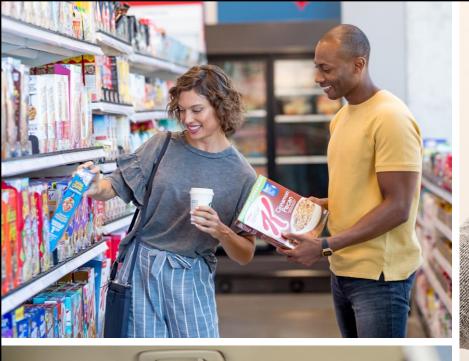




Our Digital Journey



Long-Term Financial Algorithm











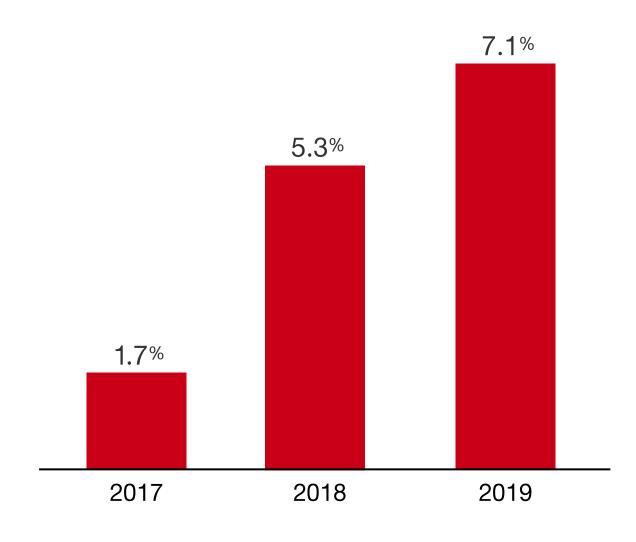


Continued Expansion of After-Tax ROIC

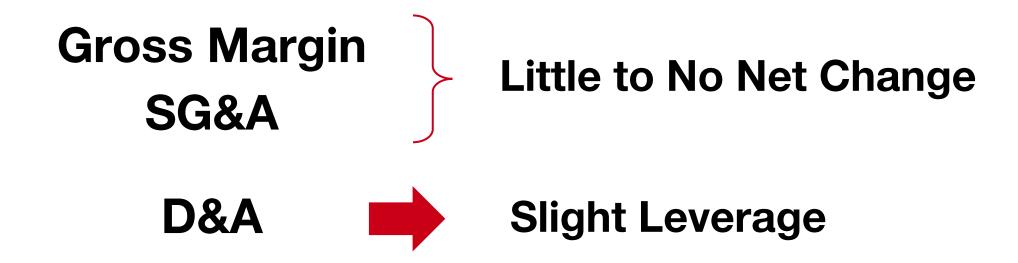
All of our initiatives are working together.



Beauty Comparable Sales



Operating Income Margin Rate Drivers





Headwinds

Tailwinds

Gross Margin

Digital fulfillment + supply chain costs

Merchandising strategies
Sales mix

SG&A

Labor investments

- Hours
- Wages
- Benefits

Productivity improvements

- Stores
- Disciplined prioritization

Headwinds

Tailwinds

Gross Margin Digital fulfillment + supply chain costs

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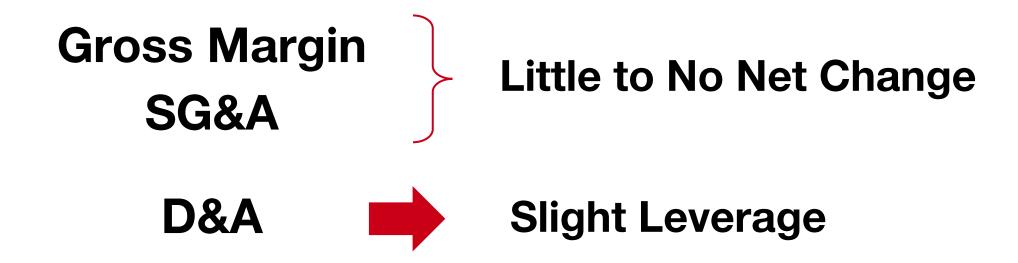
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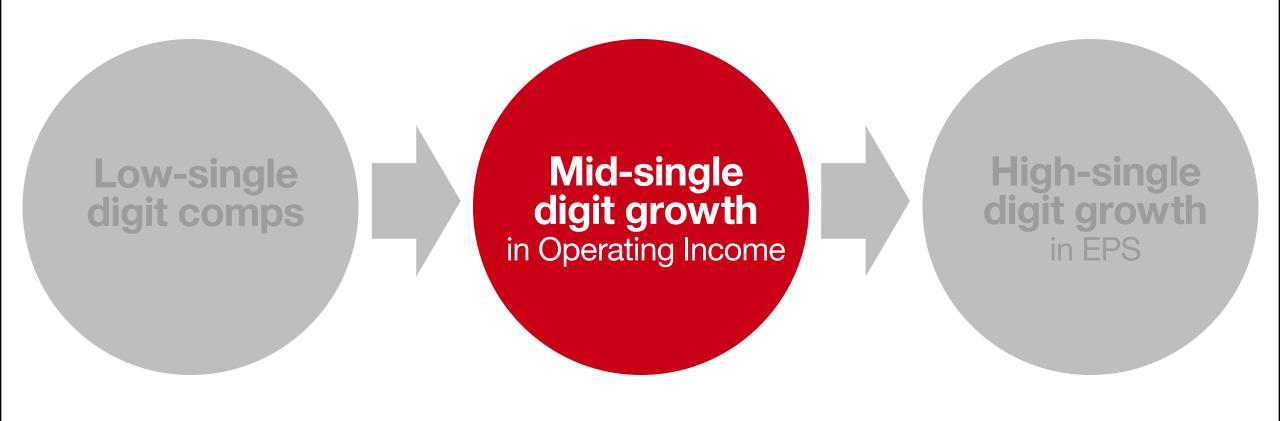
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Operating Income Margin Rate Drivers







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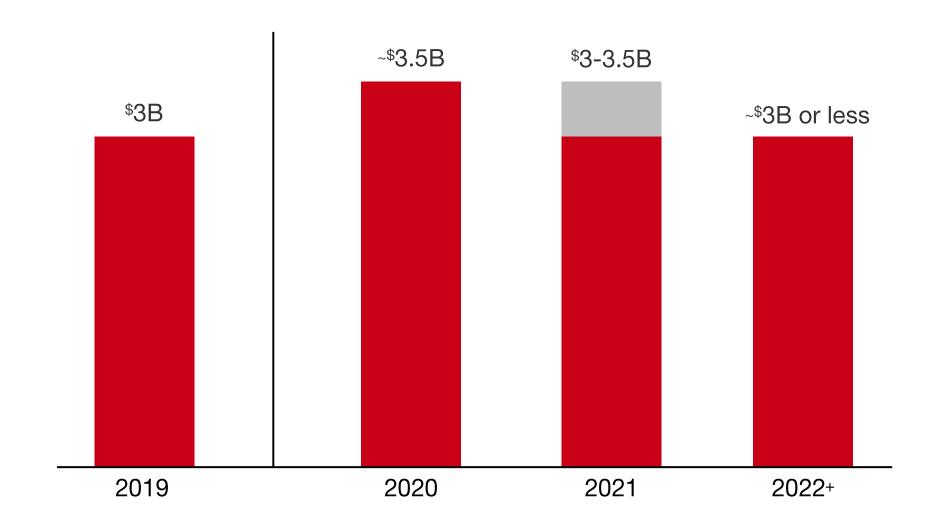


Capital Deployment Priorities

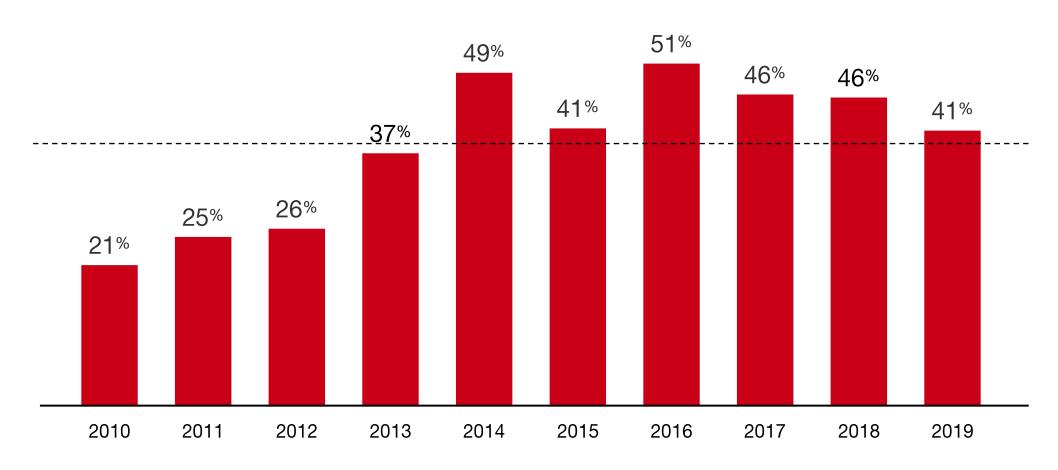
- Invest in the business
- Support the dividend
- Return excess cash

Capital Spending

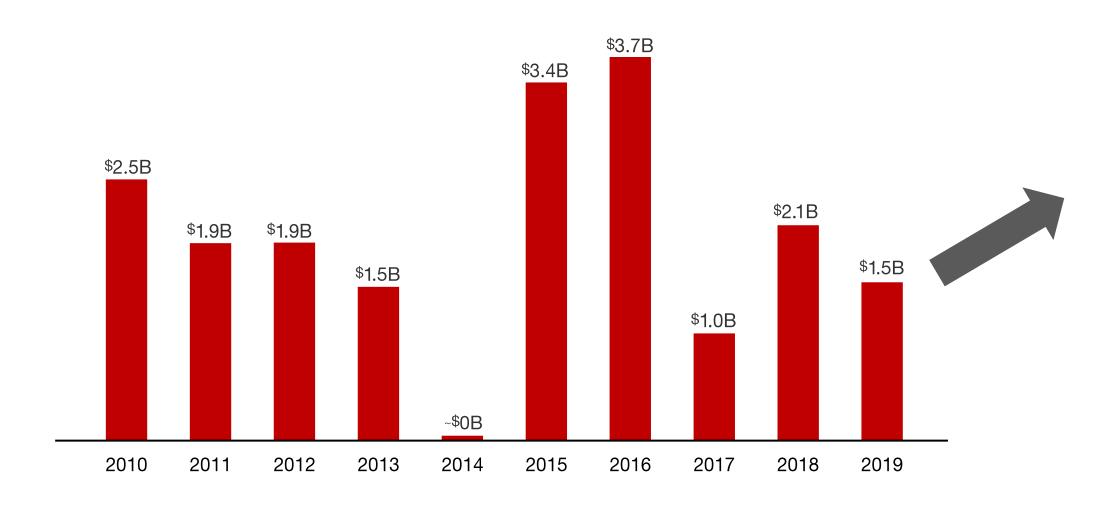
CAPEX



Dividend Payout Ratio



Share Repurchase

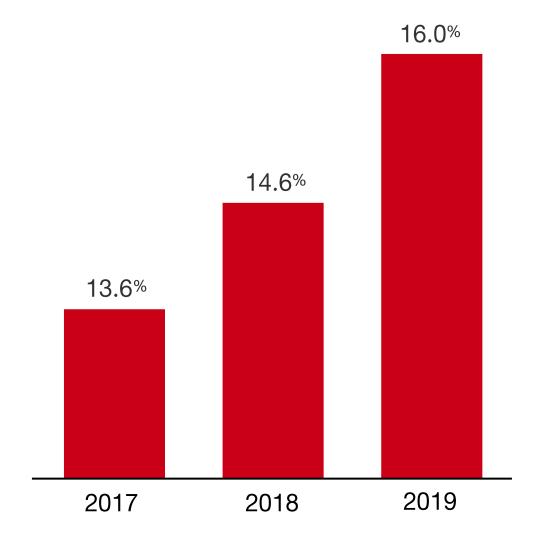




Continued Expansion of After-Tax ROIC

Middle-A Credit Ratings

After-Tax ROIC





Continued Expansion of After-Tax ROIC



Guidance reflects everything we know today.

2020 Financial Projections

Comparable sales → low-single digit increase

Gross margin rate → essentially flat

SG&A expense rate - moderate increase

D&A expense rate → small decline

Operating income rate - flat to up slightly

Operating income dollars → mid-single digit increase GAAP and Adjusted EPS → \$6.70-\$7.00

1st Quarter Expectations

Comparable sales → low-single digit increase

Gross margin rate

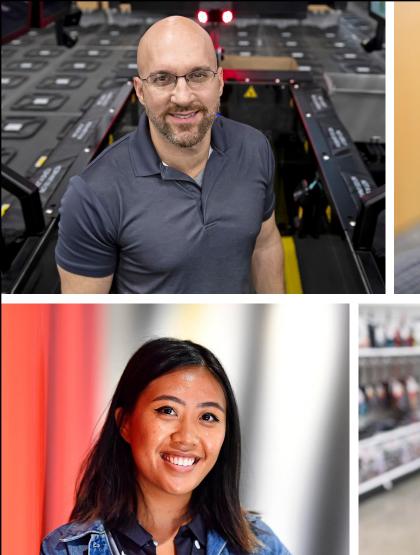
moderate increase

SG&A expense rate → moderate increase

D&A expense rate → small decline

Operating income rate -> small increase

Operating income dollars → mid-single digit increase GAAP and Adjusted EPS → \$1.55-\$1.75





Georgette

TARGET







