

John Mulligan

Chief Operating Officer

























Team Accomplishments Since 2020

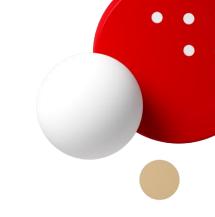
4x More Same-Day Items

Double-Digit Traffic Gains

60+ New Stores Opened

100s of Stores Remodeled

Record Levels of Inventory Moved





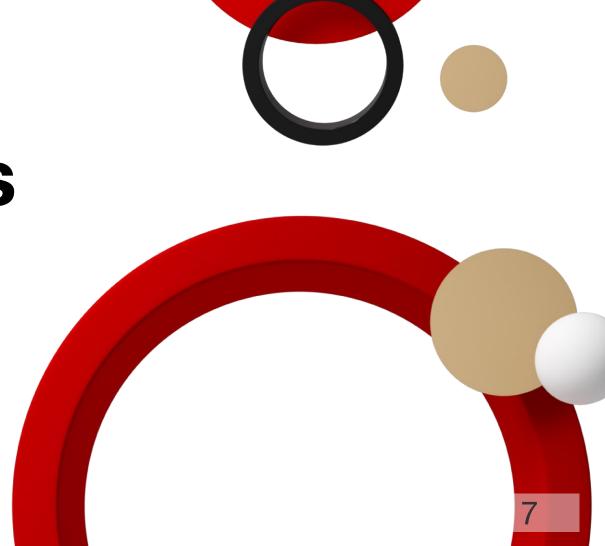








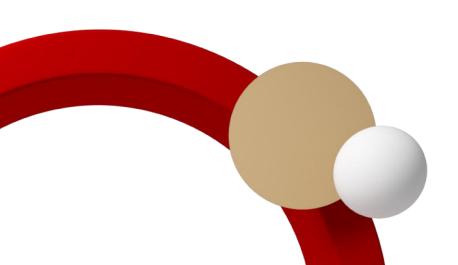
Stores as Hubs



2021 Stores



Our strategy put us years ahead of others.



More choice and convenience for our guests.

More flexibility and capacity for our future growth.



>95% of sales in 2021



Services





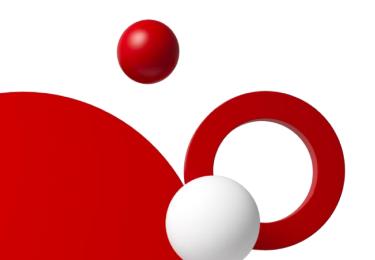




45% growth in 2021

building on 235% growth in 2020

Our stores are supporting more and more volume.





+\$15 M in average store sales since 2017



Stores contribute to the top line while protecting the bottom line.





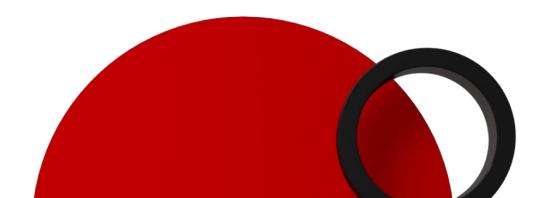
Stores contribute to the top line while protecting the bottom line.

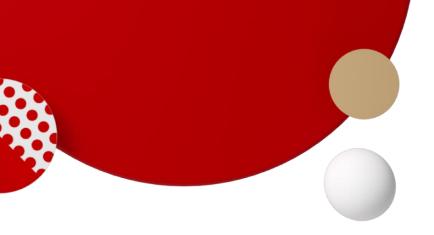




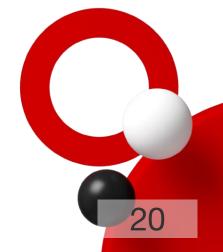
30%

increase in average sales per store in the last 2 years





We're building the upstream capacity we'll need over time.





Replenishment

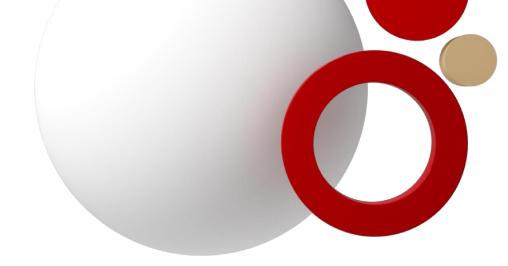




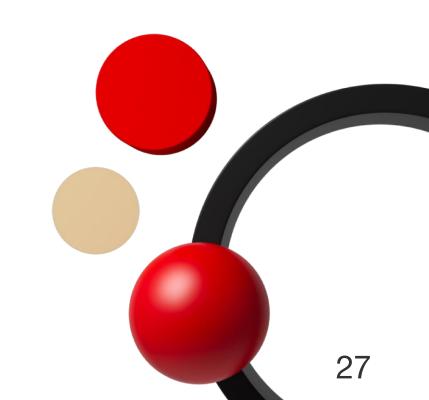








Sortation Centers







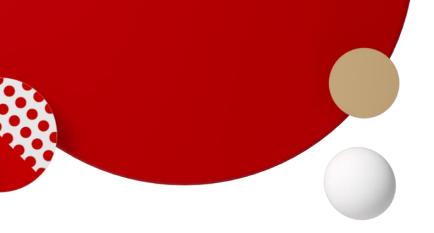




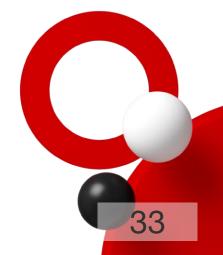
Shiptů

Faster Delivery + Lower Fulfillment Cost





Sortation Centers will allow us to roll out next-day delivery at scale.



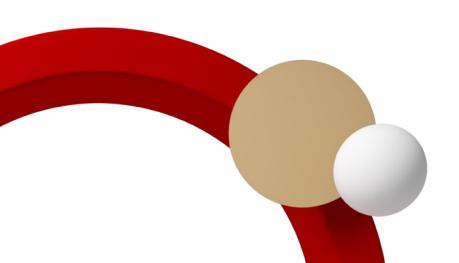
Sortation Centers



Sortation Centers

- Works with stores as hubs strategy
- Leverages technology for efficiency
- Integrates Shipt's capabilities

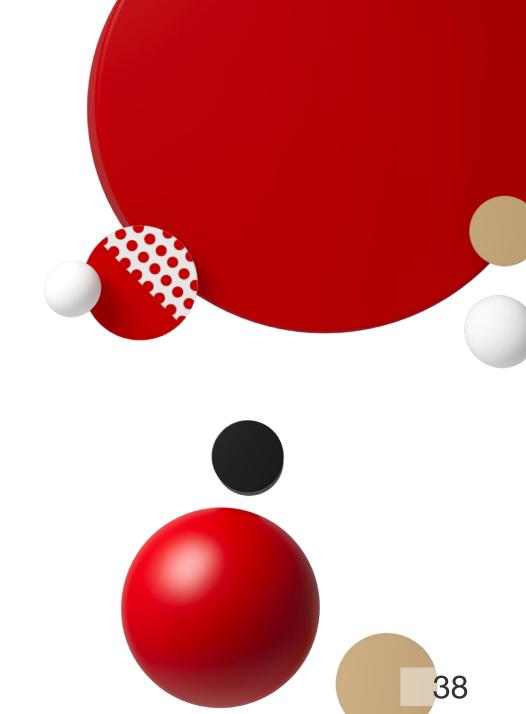
Sortation Center expansion will field long-term growth.



VIDEO:

Sortation Centers

Remodels















Remodeled Stores

+2-4% sales first year

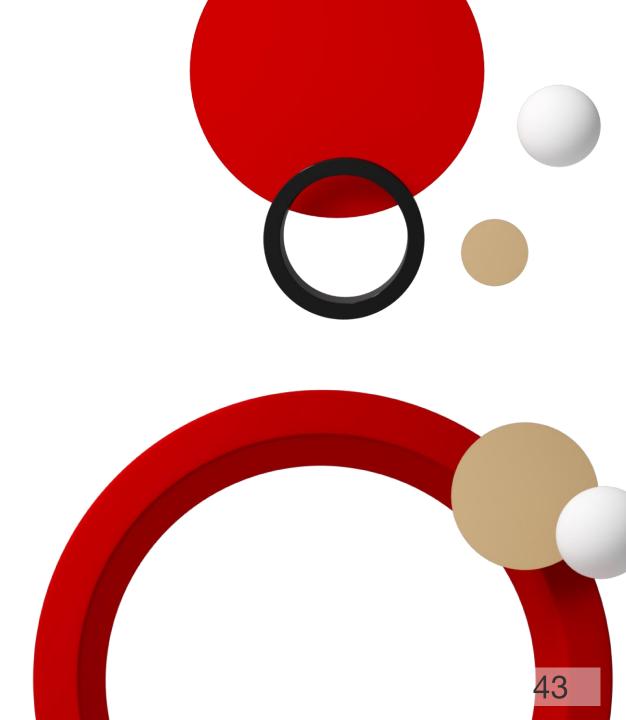
+1-2%
sales second year







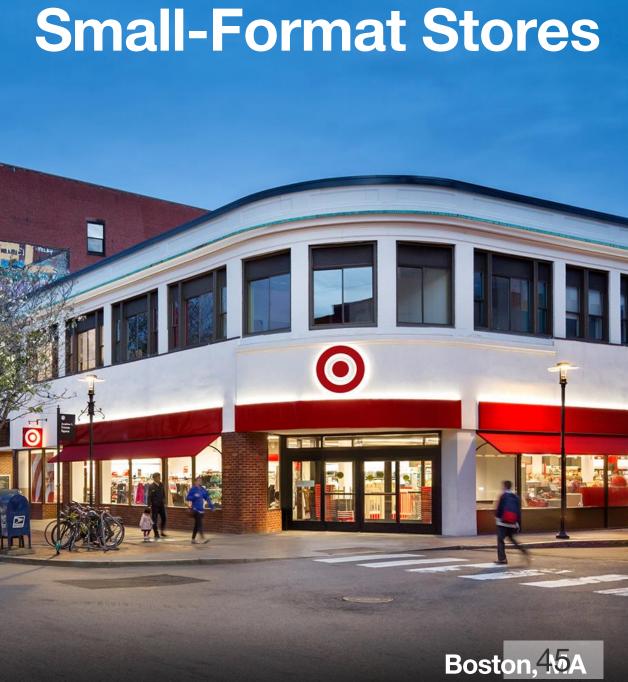
New Stores

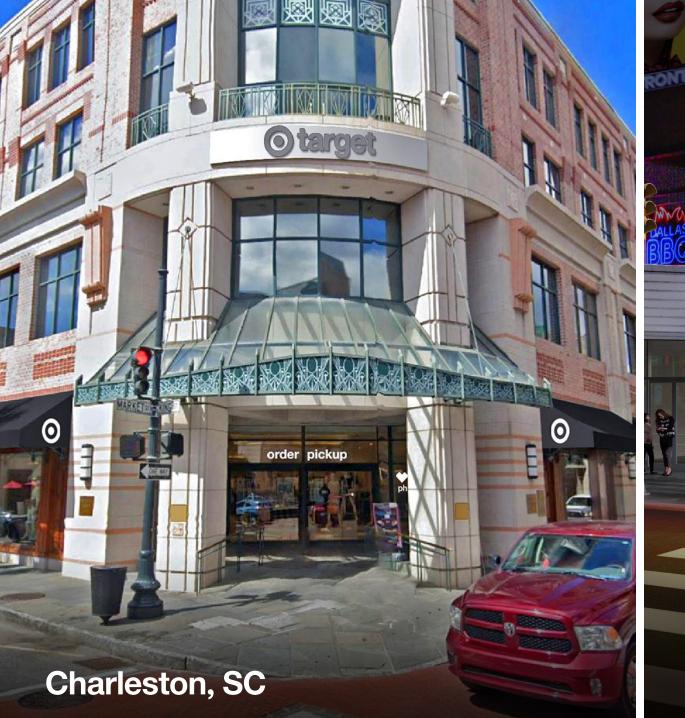




















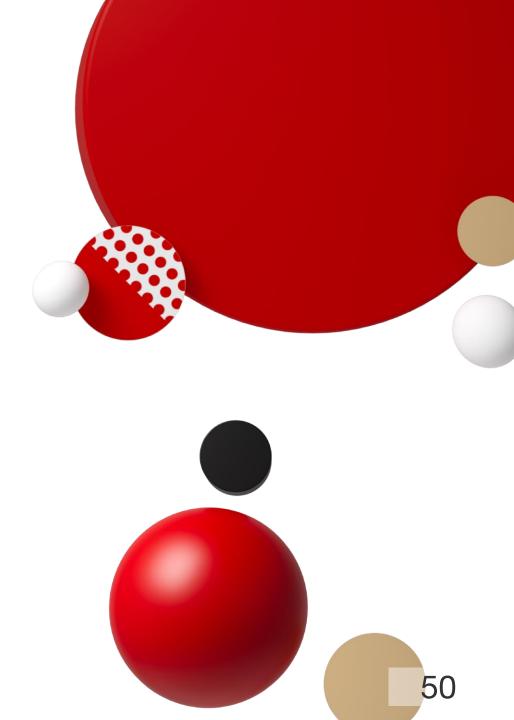








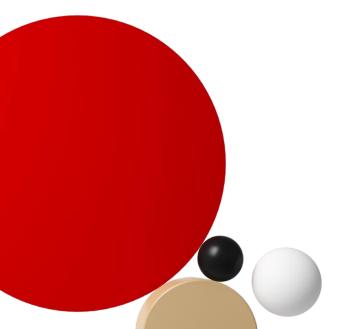
Team







Our team has gotten stronger.











VIDEO:

Caring

financial community meeting